Social Work & Social Care Scrutiny Panel

Tuesday 29 August 2023 at 3pm

Present: Councillors Armstrong, Brennan, Brooks, Cassidy, Daisley, Jackson, McCluskey, Quinn, Reynolds and Robertson.

Chair: Councillor Brennan presided.

In attendance:

Craig Given Head of Finance, Planning & Resources (Inverclyde HSCP)
Vicky Pollock Legal Services Manager (for Head of Legal, Democratic,

Digital & Customer Services)

Jonathan Hinds Chief Social Work Officer and Head of Children & Families

and Criminal Justice Services (Inverclyde HSCP)

Alan Best Interim Head of Health & Community Care (Inverclyde

HSCP)

Gail Kilbane Interim Head of Mental Health, Alcohol & Drugs Recovery

and Homelessness Services (Inverclyde HSCP)

Gail Hughes Interim Service Manager for Justice Social Work (Inverclyde

HSCP)

Lesley Ellis Senior Social Worker (Inverclyde HSCP)

Joyce Allan Service Manager, Older Peoples Services (Inverclyde

HSCP)

Marie Keirs Senior Finance Manager (Inverclyde HSCP)
Arlene Mailey Service Manager, Quality & Development Service

(Inverclyde HSCP)

Diane Sweeney Senior Committee Officer
Colin MacDonald Senior Committee Officer
Lindsay Carrick Senior Committee Officer

Karen MacVey Members' & Committee Services Team Leader PJ Coulter Corporate Communications Officer (Media Relations)

The meeting was held at the Municipal Buildings, Greenock with Councillors Quinn and Reynolds attending remotely.

The following paragraphs are submitted for information only, having been dealt with under the powers delegated to the Panel.

395 Apologies, Substitutions and Declarations of Interest

An apology for absence was intimated on behalf of Provost McKenzie.

No declarations of interest were intimated, but certain connections were intimated for the purposes of transparency as follows:

Agenda item 9 (Reporting by Exception – Governance of HSCP Commissioned External Organisations) – Councillors Cassidy and McCluskey.

396 Revenue & Capital Budget Report – Outturn 2022/23 and 2023/24 Revenue Outturn Position as at 30 June 2023

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care

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Partnership and the Head of Finance, Planning & Resources, Inverclyde Health & Social Care Partnership, on the outturn of the 2022/23 revenue budget and the projected outturn on revenue and capital for 2023/24 as at 30 June 2023, it being noted that the 2022/23 outturn was provisional subject to the audit of the annual accounts.

Decided:

- (1) that the 2022/23 revenue budget outturn underspend of £2.407million be noted;
- (2) that the (a) transfers to earmarked reserves as detailed at paragraph 3.1.1 of the report, and (b) allocation of the final 2022/23 underspend of £2.407million to reserves as detailed at paragraph 3.2.9 of the report, be noted;
- (3) that the projected current year revenue outturn of £0.199million underspend at 30 June 2023 be noted:
- (4) that the current projected capital position be noted;
- (5) that the current reserves position be noted:
- (6) that thanks and appreciation be conveyed to all staff involved in the work of the Alcohol and Drugs Partnership.

397 National Care Service Update

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There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership advising the Panel of (1) the latest communication from the Scottish Government regarding the National Care Service (Scotland) Bill, and (2) providing an update on national co-design and research activity.

Decided: that the (a) correspondence dated 12 July 2023 from the Minister for Social Care, Mental Wellbeing and Sport, as appended at appendix 1 to the report, and (b) update on national activity, be noted.

398 Rapid Rehousing Transition Plan (RRTP) Annual Review 2022/23

398

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership notifying the Panel of the submission of the Rapid Rehousing Transition Plan – Annual Review 2022/23 to the Scottish Government on 31 July 2023, a copy of which was appended to the report.

Decided:

- (1) that the submission of the Rapid Rehousing Transition Plan Annual Review 2022/23 to the Scottish Government on 31 July 2023 be noted; and
- (2) that it be remitted to officers to provide an update report detailing service user feedback once this has been received and processed.

399 I-Promise Plan 399

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership providing an update on (1) the I-Promise plan locally, and (2) progress within the national landscape of The Promise.

Decided:

- (1) that the (a) local I-Promise progress in keeping the Promise, and (b) commitment to measuring progress against the national 80+ calls to action indicators, be noted; and
- (2) that it be remitted to officers to provide an update report on the I-Promise plan to a future meeting.

400 Prison Based Social Work – Inspection Activity

400

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care

Partnership (1) advising the Panel of notification received from HM Inspectorate of Prisons for Scotland (HMIPS) of the intention to undertake a thematic review of prison-based social work in Scotland during 2023/24 with work commencing in July 2023, a copy of the Terms of Reference being appended to the report, and (2) appending a copy of the HMIPS Full Inspection of HM Greenock Prison report, undertaken from 27 February to 3 March 2023, for noting.

Decided:

- (1) that the commencement of the review of Prison Based Social Work Services be noted:
- (2) that it be remitted to officers to provide an update report following the conclusion of the thematic review; and
- (3) that the publication of the HMIPS Greenock Prison Inspection Report, which contains examples of good practice, be noted.

401 Introduction of Bail Supervision in Inverclyde

401

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership providing an update on the implementation of bail supervision provision within Inverclyde managed by Inverclyde Justice Social Work.

Decided: that the implementation of bail supervision provision within Inverclyde, as detailed at paragraphs 3.14 to 3.22 of the report, be noted.

402 The Future of Care and Support at Home

402

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership (1) providing an update on (a) the review of the Home Support Service, (b) the proposed redesigned Social Care Service, and (c) the associated funding that would replace the previous service, (2) highlighting the current operational risk and capacity of the Home Support Service, and (3) detailing proposals to develop a workforce that ensures the future sustainability of the delivery of Social Care within Inverclyde.

Decided:

- (1) the Panel supports the ambitions of the review to reduce extreme pressure within the service, with the aim of developing capacity that enables people with complex needs to remain at home:
- (2) that the output of the review and planned work to transform the Care at Home Service to a Social Care workforce for Inverclyde be noted;
- (3) that the realigning of funding to internal Care at Home through winter planning funding and older people's residential placements be noted;
- (4) that it be noted that (a) a new job description of Social Care Worker has been developed which replaces the existing Home Support Worker role, (b) the new Social Care Worker posts would be Grade 4 due to the new tasks involved, (c) the review outlined the position of Senior Social Care Workers as first line managers, and (d) the total cost, including older people's day service staff transitioning into the Social Care workforce, would be £1.315million;
- (5) that the funding and implementation of the redesign with effect from 1 August 2023 be noted; and
- (6) that it be noted that the Inverclyde Integration Joint Board authorised officers to issue Directions to Inverclyde Council to give effect to the decisions made in respect of this report at its meeting on 26 June 2023.

It was agreed in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 as amended, that the public and press be excluded from the meeting during

consideration of the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraphs 6 and 9 of Part I of Schedule 7(A) of the Act.

403 Reporting by Exception – Governance of HSCP Commissioned External Organisations

403

There was submitted a report by the Chief Officer, Inverclyde Health & Social Care Partnership providing an update on matters relating to the Health & Social Care Partnership governance processes for Externally Commissioned Social Care Services. Councillor Cassidy declared a connection in this item as a family member is on the Board of an organisation mentioned within the report and Councillor McCluskey declared a connection as a family member is in a care home mentioned within the report. Both Councillors also formed the view that the nature of their connections and of the item of business did not preclude their continued presence in the meeting or their participation in the decision-making process and were declaring for transparency.

Decided:

- (1) that the governance report for the period 25 March to 21 July 2023 be noted; and
- (2) that Members acknowledge that officers regard the control mechanisms in place through the governance meetings and managing poorly performing services guidance within the Contract Management Framework is sufficiently robust to ensure ongoing quality and safety and the fostering of a commissioning culture of continuous improvement.